
Frequently Asked Questions

State Opioid Response (SOR) Subsidized Child Care Resource and Referral (CCR&R) Services

Q: How much do child care services cost?

A: CCR&R program is income based. SOR subsidized services are free AFTER confirming eligibility. If you are working, there is a sliding scale for services for SOR clients; all remaining fees are covered.

Q: What qualifications do I need to meet?

A: For non-SOR subsidized child care, clients are required to be working, attending school or doing a WV WORKS activity. For SOR subsidized child care, you must be in treatment for a substance use disorder (SUD).

Q: How can I (a client) access services?

A: A SOR treatment grantee will complete a SOR specific referral form for you to give to your local CCR&R where an intake will be completed. At that time, you will be given a list of child care providers. You will select and contact the child care program and then submit the child care selection and verification—as needed—to CCR&R. You will receive a child care certificate and coupon to give to the child care provider.

Q: What documents are needed for enrollment?

A: Verification of:

1. Identity – driver’s license or state issued ID
2. Residency – driver’s license or utility bill

3. Child’s citizenship – birth certificate and/or citizenship documents
4. Concise Student Schedule – print out of days and times attending classes
5. Qualifying Activity – SOR referral form

For non-SOR subsidized services:

6. Employment
7. Child Support
8. Social Security
9. Qualifying Activity
10. Other Income

See your local CCR&R’s website for non-SOR subsidized service requirements. You can also visit the Choices CCR&R website for more information:

<http://www.wvdhhr.org/choices/families/eligibility.html>

Q: What SUD treatments qualify you for these services?

A: You must be in treatment for SUD (opioids, stimulants, and/or polysubstance). SUD providers determine client eligibility.

Q: What is the wait time to receive services?

A: For SOR clients, there is a 3-month review time and possibly a wait time because of the child care agency you choose. Ask the provider when you speak to them.

Q: How long are these services available?

A: SOR subsidized services are approved through September 29, 2021. CCR&R services are not contingent on SOR funding and will continue for the foreseeable future.

West Virginia

Child Care Resource and Referral Agency Areas

Choices CCR&R

4421 Emerson Ave., Suite 102
Parkersburg, WV 26104
304-485-2668,
1-866-966-2668

315 North Ohio Ave.,
Clarksburg, WV 26301
304-622-6528,
1-866-622-6528

Director: Kristy Ritz
Kristy.A.Ritz@wv.gov

Connect CCR&R

1 Player's Club Drive
Charleston, WV 25311
304-414-4488,
1-888-595-8290

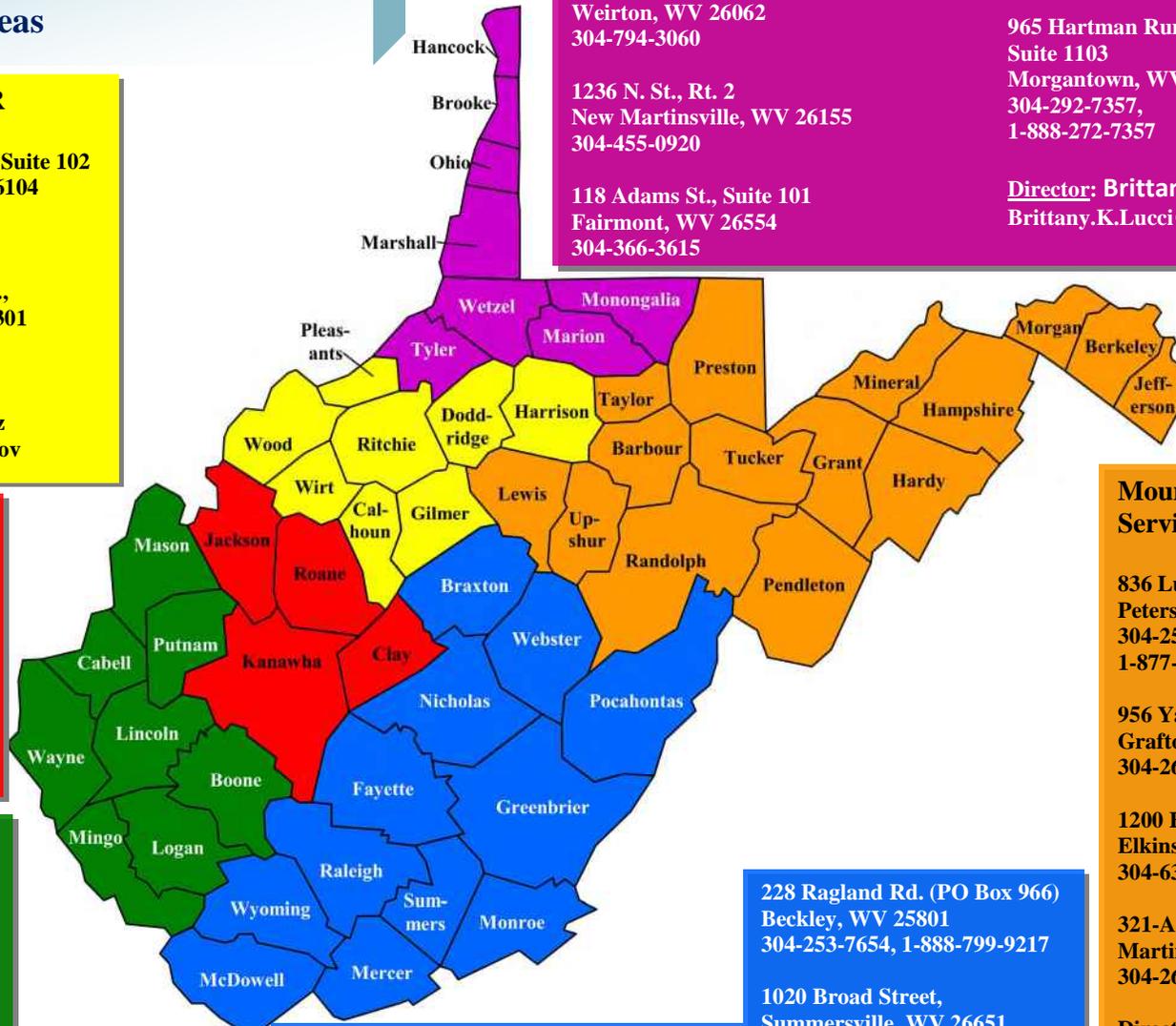
Director: Toni McKinley
Toni.L.McKinley@wv.gov

Link CCR&R

611 7th Ave., Suite 100
Huntington, WV 25701
304-523-9540,
1-800-894-9540

19 Circle Drive
Logan, WV 25601
304-752-3932

Director: Cristie Dunbar
Cristie.R.Dunbar@wv.gov



Child Care Resource Center Catholic Charities West Virginia

100 Municipal Plaza, Suite 600
Weirton, WV 26062
304-794-3060

1236 N. St., Rt. 2
New Martinsville, WV 26155
304-455-0920

118 Adams St., Suite 101
Fairmont, WV 26554
304-366-3615

2000 Main St., Suite 100
Wheeling, WV 26003
304-232-1603,
1-800-585-1603

965 Hartman Run Rd.,
Suite 1103
Morgantown, WV 26505
304-292-7357,
1-888-272-7357

Director: Brittany Lucci
Brittany.K.Lucci@wv.gov

MountainHeart Community Services North

836 Lunice Ck HWY (PO Box 728)
Petersburg, WV 26847
304-257-9375,
1-877-211-KIDS(5437)

956 Yates Avenue (PO Box 32)
Grafton, WV 26354
304-265-0142, 1-877-811-KIDS(5437)

1200 Harrison Ave., Suite 220
Elkins, WV 26241
304-637-2840, 1-877-862-3103

321-A Lutz Avenue
Martinsburg, WV 25404
304-262-1584, 1-888-915-7653

Director: Willetta Bolinger
Willetta.J.Bolinger@wv.gov

MountainHeart Community Services South

33 MountainHeart Ln., Matheny WV 24860
(PO Box 1509, Oceana, WV 24870)
304-682-8271, 1-800-834-7082

1411 North Walker Street
Princeton, WV 24740
304-425-3669, 1-800-738-8531

228 Ragland Rd. (PO Box 966)
Beckley, WV 25801
304-253-7654, 1-888-799-9217

1020 Broad Street,
Summersville, WV 26651
304-872-9200, 1-866-598-4452

330 Red Oak Shopping Center
Suite 6
Ronceverte, WV 24970
(PO Box 1610)
Lewisburg, WV 24901
304-647-3800, 1-855-843-0720

Director: Margaret Younce
Margaret.A.Younce@wv.gov